## REALMANAGE FAMILY OF BRANDS

# Welcome to the RealManage Family of Brands' Resident Portal, a truly unique communication tool with YOU in mind.

At the RealManage Resident Portal you can review your account statement, make payments, check the status of previous payments, change your address or phone number, view community documents, or obtain a listing of residents and board members. It is also a convenient way to communicate with us!

## First time logging in?

Go to www.ciranet.com/residentportal and click 'Don't have an account?', below the login button. Create your user account by entering your account number, check digit, email address, and a password of your choice. Then click 'Create User'. (Your account number and check digit can be found on your assessment payment coupon welcome letter).



## My Dashboard



#### Want to learn more about the Resident Portal?

We have a 15 minute video you can view here: bit.ly/RMresidentportalvideo

#### We are here to help!

If you need further assistance logging in, please call us at Customer Service Phone: toll-free at 866-473-2573. We are open to serve you Monday-Friday 7:30 AM - 7:00 PM (CST).

### Get the mobile app!

CiraMobile is now available for Apple® and Android™







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